Acronym Index

ADA Americans with Disabilities Act ADMS Advanced distribution management system AED Automated external defibrillator AF Acre foot AIC Aid-in-construction AGM Assistant General Manager AMI Advanced metering infrastructure APPA American Public Power Authority BAB Build America Bonds (Act) BCEA Burbank City Employees Association BMA Burbank Management Association BOU Burbank operable unit BUSS Burbank Utility Service Subsidy C&M Construction and maintenance (aka Facilities) CAD Computer-aided design CALEA Communications Assistance for Law Enforcement Act CAPP California Air Resources Board CC&B Customer Care & Billing (current version of billing system) CCF Hundred cubic feet (water) CCS Customer Care & Billing (current version of billing system) CEMS Continuous emission monitoring system CIP Critical infrastructure protection or construction in progress CIS Customer information system (software) CCS Customer relationship management (software) CCS Customer relationship management (software) CCS Customer service CWAPP California Water and Wastewater Arrearage Payment Program CRM Customer relationship management system DC Direct current DCO Diperct current DCO Department operations center DSC Debt service coverage ECAC Energy cost adjustment charge ECC Energy cost adjustment charge	Acronym	Definition	
ADMS Advanced distribution management system AED Automated external defibrillator AF Acre foot AIC Aid-in-construction AGM Assistant General Manager AMI Advanced metering infrastructure APPA American Public Power Authority BAB Build America Bonds (Act) BCEA Burbank City Employees Association BMA Burbank Management Association BOU Burbank Management Association BOU Burbank operable unit BUSS Burbank Utility Service Subsidy C&M Construction and maintenance (aka Facilities) CAD Computer-aided design CALEA Communications Assistance for Law Enforcement Act CAPP California Air Resources Board CC&B Customer Care & Billing (current version of billing system) CCF Hundred cubic feet (water) CCS Customer Cloud Service (upgraded version of billing system) CIP Critical infrastructure protection or construction in progress CIS Customer relationship management (software) CPUC California Public Utilities Commission CRM Customer relationship management (software) CPUC California Water and Wastewater Arrearage Payment Program DC Direct current DCOH Days cash on hand DDOS Distributed energy resource management system DC Department operations center DSC Debt service coverage ECAC Energy cost adjustment charge EEC Energy efficiency EHS Environmental health and safety ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Energy Regulatory Commission FEMA Federal Energy Regulatory Commission FERC Federal Energe Regulatory Commission			
AED Automated external defibrillator AF Acre foot AIC Aid-in-construction AGM Assistant General Manager AMI Advanced metering infrastructure APPA American Public Power Authority BAB Build America Bonds (Act) BCEA Burbank City Employees Association BMA Burbank Management Association BOU Burbank operable unit BUSS Burbank Utility Service Subsidy C&M Construction and maintenance (aka Facilities) CAD Computer-aided design CALEA Communications Assistance for Law Enforcement Act CAPP California Air Resources Board CC&B Customer Care & Billing (current version of billing system) CCF Hundred cubic feet (water) CCS Customer Cloud Service (upgraded version of billing system) CIP Critical infrastructure protection or construction in progress CIS Customer relationship management (software) CPUC California Public Utillities Commission CRM Customer relationship management (software) CS Customer relationship management system DC Direct current DCOH Days cash on hand DDOS Distributed denial of service DERMS Distributed denial of service D			\dashv
AF Acre foot AIC Aid-in-construction AGM Assistant General Manager AMI Advanced metering infrastructure APPA American Public Power Authority BAB Build America Bonds (Act) BCEA Burbank City Employees Association BMA Burbank Management Association BMA Burbank Management Association BOU Burbank Operable unit BUSS Burbank Utility Service Subsidy C&M Construction and maintenance (aka Facilities) CAD Computer-aided design CALEA Communications Assistance for Law Enforcement Act CAPP California Air Resources Board CC&B Customer Care & Billing (current version of billing system) CCF Hundred cubic feet (water) CCS Customer Cloud Service (upgraded version of billing system) CEMS Continuous emission monitoring system CIP Critical infrastructure protection or construction in progress CIS Customer information system (software) CIS Customer relationship management (software) CS Customer service CWAPP California Water and Wastewater Arrearage Payment Program DC Direct current DCOH Days cash on hand DDOS Distributed denial of service DERMS Distributed energy resource management system DOC Department operations center DSC Debt service coverage ECAC Energy cost adjustment charge ECC Energy cost adjustment charge ECE Energy efficiency EHS Environmental health and safety ERP Enterprise resource planning (software) ESR Environmental Systems Research Institute EV Electric vehicle EXE BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Emergency Management Agency FERC Federal Emergency Management Agency	_		\dashv
AIC Aid-in-construction AGM Assistant General Manager AMI Advanced metering infrastructure APPA American Public Power Authority BAB Build America Bonds (Act) BCEA Burbank City Employees Association BMA Burbank Management Association BOU Burbank Operable unit BUSS Burbank Utility Service Subsidy C&M Construction and maintenance (aka Facilities) CAD Computer-aided design CALEA Communications Assistance for Law Enforcement Act CAPP California Arrearage Payment Program CARB California Air Resources Board CC&B Customer Care & Billing (current version of billing system) CCF Hundred cubic feet (water) CCS Customer Cloud Service (upgraded version of billing system) CEMS Continuous emission monitoring system CIP Critical infrastructure protection or construction in progress CIS Customer information system (software) CPUC California Public Utilities Commission CRM Customer relationship management (software) CCS Customer service CWAPP California Water and Wastewater Arrearage Payment Program DC Direct current DCOH Days cash on hand DDOS Distributed denial of service DERMS Distributed energy resource management system DCC Department operations center DSC Debt service coverage ECAC Energy cost adjustment charge ECC Energy efficiency EHS Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Emergency Management Agency FERC Federal Emergency Management Agency			\dashv
AGM Assistant General Manager AMI Advanced metering infrastructure APPA American Public Power Authority BAB Build America Bonds (Act) BCEA Burbank City Employees Association BMA Burbank Management Association BMOU Burbank operable unit BUSS Burbank Utility Service Subsidy C&M Construction and maintenance (aka Facilities) CAD Computer-aided design CALEA Communications Assistance for Law Enforcement Act CAPP California Arrearage Payment Program CARB California Air Resources Board CC&B Customer Care & Billing (current version of billing system) CCF Hundred cubic feet (water) CCS Customer Cloud Service (upgraded version of billing system) CEMS Continuous emission monitoring system CIP Critical infrastructure protection or construction in progress CIS Customer Information system (software) CPUC California Public Utilities Commission CRM Customer service CWAPP California Water and Wastewater Arrearage Payment Program DC Direct current DCOH Days cash on hand DDOS Distributed denial of service DERMS Distributed energy resource management system DOC Department operations center DSC Debt service coverage ECAC Energy cost adjustment charge ECC Energy cost adjustment charge ECC Energy cost occurrent EE Energy efficiency EHS Environmental health and safety ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Emergency Management Agency FERC Federal Emergency Management Agency			_
AMII Advanced metering infrastructure APPA American Public Power Authority BAB Build America Bonds (Act) BCEA Burbank City Employees Association BMA Burbank Management Association BOU Burbank Management Association BOU Burbank Operable unit BUSS Burbank Utility Service Subsidy C&M Construction and maintenance (aka Facilities) CAD Computer-aided design CALEA Communications Assistance for Law Enforcement Act CAPP California Arrearage Payment Program CARB California Air Resources Board CC&B Customer Care & Billing (current version of billing system) CCF Hundred cubic feet (water) CCS Customer Cloud Service (upgraded version of billing system) CEMS Continuous emission monitoring system CIP Critical infrastructure protection or construction in progress CIS Customer information system (software) CPUC California Public Utilities Commission CRM Customer relationship management (software) CS Customer service CWAPP California Water and Wastewater Arrearage Payment Program DC Direct current DCOH Days cash on hand DDOS Distributed denial of service DERMS Distributed denial of service DERMS Distributed energy resource management system DOC Department operations center DSC Debt service coverage ECC Energy cost adjustment charge ECC Energy cost adjustment charge ECC Energy cost adjustment farge ECC Energy cost adjustment Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Emergency Management Agency FERC Federal Emergency Management Agency			
APPA American Public Power Authority BAB Build America Bonds (Act) BCEA Burbank City Employees Association BMA Burbank Management Association BOU Burbank operable unit BUSS Burbank Utility Service Subsidy C&M Construction and maintenance (aka Facilities) CAD Computer-aided design CALEA Communications Assistance for Law Enforcement Act CAPP California Arrearage Payment Program CARB California Air Resources Board CC&B Customer Care & Billing (current version of billing system) CCF Hundred cubic feet (water) CCS Customer Cloud Service (upgraded version of billing system) CIP Critical infrastructure protection or construction in progress CIS Customer information system (software) CPUC California Public Utilities Commission CRM Customer relationship management (software) CS Customer service CWAPP California Water and Wastewater Arrearage Payment Program DC Direct current DCOH Days cash on hand DDOS Distributed denial of service DERMS Distributed denial of service DERMS Distributed denial of service ECAC Energy cost adjustment charge ECC Energy efficiency EHS Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Emergency Management Agency FERC Federal Energy Regulatory Commission FEMA Federal Energy Regulatory Commission			\dashv
BAB Build America Bonds (Act) BCEA Burbank City Employees Association BMA Burbank Management Association BOU Burbank operable unit BUSS Burbank Utility Service Subsidy C&M Construction and maintenance (aka Facilities) CAD Computer-aided design CALEA Communications Assistance for Law Enforcement Act CAPP California Arrearage Payment Program CARB California Air Resources Board CC&B Customer Care & Billing (current version of billing system) CCF Hundred cubic feet (water) CCS Customer Cloud Service (upgraded version of billing system) CEMS Continuous emission monitoring system CIP Critical infrastructure protection or construction in progress CIS Customer information system (software) CPUC California Public Utilities Commission CRM Customer relationship management (software) CS Customer service CWAPP California Water and Wastewater Arrearage Payment Program DC Direct current DCOH Days cash on hand DDOS Distributed denial of service DERMS Distributed energy resource management system DOC Department operations center DSC Debt service coverage ECAC Energy cost adjustment charge ECC Energy cost adjustment charge ECC Energy cost adjustment charge ECC Energy control center EE Energy efficiency EHS Environmental health and safety ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Energy Regulatory Commission FEMA Federal Energy Regulatory Commission FERC Federal Energy Regulatory Commission FERC Federal Energy Regulatory Commission			_
BCEA Burbank City Employees Association BMA Burbank Management Association BOU Burbank operable unit BUSS Burbank Utility Service Subsidy C&M Construction and maintenance (aka Facilities) CAD Computer-aided design CALEA Communications Assistance for Law Enforcement Act CAPP California Arrearage Payment Program CARB California Air Resources Board CC&B Customer Care & Billing (current version of billing system) CCF Hundred cubic feet (water) CCS Customer Cloud Service (upgraded version of billing system) CEMS Continuous emission monitoring system CIP Critical infrastructure protection or construction in progress CIS Customer information system (software) CPUC California Public Utilities Commission CRM Customer relationship management (software) CS Customer service CWAPP California Water and Wastewater Arrearage Payment Program DC Direct current DCOH Days cash on hand DDOS Distributed denial of service DERMS Distributed denial of service DERMS Distributed energy resource management system DOC Department operations center DSC Debt service coverage ECAC Energy cost adjustment charge ECC Energy cost adjustment charge ECC Energy cost adjustment charge ECC Energy control center EE Energy efficiency EHS Environmental health and safety ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FECC Federal Communication Commission FEMA Federal Emergy Regulatory Commission FEE Full time equivalent GASB		· · · · · · · · · · · · · · · · · · ·	\neg
BMA Burbank Management Association BOU Burbank operable unit BUSS Burbank Utility Service Subsidy C&M Construction and maintenance (aka Facilities) CAD Computer-aided design CALEA Communications Assistance for Law Enforcement Act CAPP California Arrearage Payment Program CARB California Air Resources Board CC&B Customer Care & Billing (current version of billing system) CCF Hundred cubic feet (water) CCS Customer Cloud Service (upgraded version of billing system) CCF Hundred cubic feet (water) CCS Customer Cloud Service (upgraded version of billing system) CIP Critical infrastructure protection or construction in progress CIP Critical infrastructure protection or construction in progress CIS Customer information system (software) CPUC California Public Utilities Commission CRM Customer relationship management (software) CS Customer service CWAPP California Water and Wastewater Arrearage Payment Program DC Direct current DCOH Days cash on hand DDOS Distributed denial of service DERMS Distributed energy resource management system DOC Department operations center DSC Debt service coverage ECAC Energy cost adjustment charge ECC Energy cost momental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FECC Federal Communication Commission FEEMA Federal Energy Regulatory Commission FEEMA Federal Energy Regulatory Commission FEEMA Federal Energy Regulatory Commission FIE Full time equivalent GASS			\neg
BOU Burbank operable unit BUSS Burbank Utility Service Subsidy C&M Construction and maintenance (aka Facilities) CAD Computer-aided design CALEA Communications Assistance for Law Enforcement Act CAPP California Arrearage Payment Program CARB California Air Resources Board CC&B Customer Care & Billing (current version of billing system) CCF Hundred cubic feet (water) CCS Customer Cloud Service (upgraded version of billing system) CEMS Continuous emission monitoring system CIP Critical infrastructure protection or construction in progress CIS Customer information system (software) CPUC California Public Utilities Commission CRM Customer relationship management (software) CS Customer service CWAPP California Water and Wastewater Arrearage Payment Program DC Direct current DCOH Days cash on hand DDOS Distributed denial of service DERMS Distributed denial of service DERMS Distributed denial of service DERMS Distributed energy resource management system DOC Department operations center DSC Debt service coverage ECAC Energy cost adjustment charge ECC Energy control center EE Energy efficiency EHS Environmental health and safety ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Energy Regulatory Commission FEMA Federal Energy Regulatory Commission FTE Full time equivalent GASB Governmental Accounting Standards Board	_		_
BUSS Burbank Utility Service Subsidy C&M Construction and maintenance (aka Facilities) CAD Computer-aided design CALEA Communications Assistance for Law Enforcement Act CAPP California Arrearage Payment Program CARB California Air Resources Board CC&B Customer Care & Billing (current version of billing system) CCF Hundred cubic feet (water) CCS Customer Cloud Service (upgraded version of billing system) CEMS Continuous emission monitoring system CIP Critical infrastructure protection or construction in progress CIS Customer information system (software) CPUC California Public Utilities Commission CRM Customer relationship management (software) CS Customer service CWAPP California Water and Wastewater Arrearage Payment Program DC Direct current DCOH Days cash on hand DDOS Distributed denial of service DERMS Distributed denial of service EECC Energy cost adjustment charge ECC Energy cost adjustment specific cy EHS Environmental health and safety ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Energy Regulatory Commission FEMA Federal Energy Regulatory Commission FEERC Federal Energy Regulatory Commission FIE Full time equivalent GASB Governmental Accounting Standards Board			\dashv
C&M Construction and maintenance (aka Facilities) CAD Computer-aided design CALEA Communications Assistance for Law Enforcement Act CAPP California Air Resources Board CC&B California Air Resources Board CC&B Customer Care & Billing (current version of billing system) CCF Hundred cubic feet (water) CCS Customer Cloud Service (upgraded version of billing system) CEMS Continuous emission monitoring system CIP Critical infrastructure protection or construction in progress CIS Customer information system (software) CPUC California Public Utilities Commission CRM Customer relationship management (software) CS Customer service CWAPP California Water and Wastewater Arrearage Payment Program DC Direct current DCOH Days cash on hand DDOS Distributed denial of service DERMS Distributed energy resource management system DOC Department operations center DSC Debt service coverage ECAC Energy cost adjustment charge ECC Energy control center EE Energy efficiency EHS Environmental health and safety ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Emergency Management Agency FERC Federal Energy Regulatory Commission FTE Full time equivalent GASB Governmental Accounting Standards Board			_
CAD Computer-aided design CALEA Communications Assistance for Law Enforcement Act CAPP California Arrearage Payment Program CARB California Air Resources Board CC&B Customer Care & Billing (current version of billing system) CCF Hundred cubic feet (water) CCS Customer Cloud Service (upgraded version of billing system) CEMS Continuous emission monitoring system CIP Critical infrastructure protection or construction in progress CIS Customer information system (software) CPUC California Public Utilities Commission CRM Customer relationship management (software) CS Customer service CWAPP California Water and Wastewater Arrearage Payment Program DC Direct current DCOH Days cash on hand DDOS Distributed denial of service DERMS Distributed energy resource management system DOC Department operations center DSC Debt service coverage ECAC Energy cost adjustment charge ECC Energy control center EE Energy efficiency EHS Environmental health and safety ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Energy Regulatory Commission FEMA Federal Energy Regulatory Commission FEERC Federal Energy Regulatory Commission			\neg
CALEA Communications Assistance for Law Enforcement Act CAPP California Arrearage Payment Program CARB California Air Resources Board CC&B Customer Care & Billing (current version of billing system) CCF Hundred cubic feet (water) CCS Customer Cloud Service (upgraded version of billing system) CEMS Continuous emission monitoring system CIP Critical infrastructure protection or construction in progress CIS Customer information system (software) CPUC California Public Utilities Commission CRM Customer relationship management (software) CS Customer service CWAPP California Water and Wastewater Arrearage Payment Program DC Direct current DCOH Days cash on hand DDOS Distributed denial of service DERMS Distributed denial of service DERMS Distributed energy resource management system DOC Department operations center DSC Debt service coverage ECAC Energy cost adjustment charge ECC Energy control center EE Energy efficiency EHS Environmental health and safety ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Energy Regulatory Commission FERC Federal Energy Regulatory Commission FTE Full time equivalent GASB Governmental Accounting Standards Board			\dashv
CAPP California Arrearage Payment Program CARB California Air Resources Board CC&B Customer Care & Billing (current version of billing system) CCF Hundred cubic feet (water) CCS Customer Cloud Service (upgraded version of billing system) CEMS Continuous emission monitoring system CIP Critical infrastructure protection or construction in progress CIS Customer information system (software) CPUC California Public Utilities Commission CRM Customer relationship management (software) CS Customer service CWAPP California Water and Wastewater Arrearage Payment Program DC Direct current DCOH Days cash on hand DDOS Distributed denial of service DERMS Distributed denial of service DERMS Distributed energy resource management system DOC Department operations center DSC Debt service coverage ECAC Energy cost adjustment charge ECC Energy control center EE Energy efficiency EHS Environmental health and safety ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Emergency Management Agency FERC Federal Energy Regulatory Commission FTE Full time equivalent GASB Governmental Accounting Standards Board			\exists
CARB California Air Resources Board CC&B Customer Care & Billing (current version of billing system) CCF Hundred cubic feet (water) CCS Customer Cloud Service (upgraded version of billing system) CEMS Continuous emission monitoring system CIP Critical infrastructure protection or construction in progress CIS Customer information system (software) CPUC California Public Utilities Commission CRM Customer relationship management (software) CS Customer service CWAPP California Water and Wastewater Arrearage Payment Program DC Direct current DCOH Days cash on hand DDOS Distributed denial of service DERMS Distributed energy resource management system DOC Department operations center DSC Debt service coverage ECAC Energy cost adjustment charge ECC Energy control center EE Energy efficiency EHS Environmental health and safety ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Energy Regulatory Commission FEMA Federal Energy Regulatory Commission FTE Full time equivalent GASB Governmental Accounting Standards Board			\dashv
CC&B Customer Care & Billing (current version of billing system) CCF Hundred cubic feet (water) CCS Customer Cloud Service (upgraded version of billing system) CEMS Continuous emission monitoring system CIP Critical infrastructure protection or construction in progress CIS Customer information system (software) CPUC California Public Utilities Commission CRM Customer relationship management (software) CS Customer service CWAPP California Water and Wastewater Arrearage Payment Program DC Direct current DCOH Days cash on hand DDOS Distributed denial of service DERMS Distributed energy resource management system DOC Department operations center DSC Debt service coverage ECAC Energy cost adjustment charge ECC Energy control center EE Energy efficiency EHS Environmental health and safety ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Energy Regulatory Commission FEMA Federal Energy Regulatory Commission FEMC Federal Energy Regulatory Commission FEMC Federal Energy Regulatory Commission FEMC Federal Energy Regulatory Commission	-		\dashv
CCF Hundred cubic feet (water) CCS Customer Cloud Service (upgraded version of billing system) CEMS Continuous emission monitoring system CIP Critical infrastructure protection or construction in progress CIS Customer information system (software) CPUC California Public Utilities Commission CRM Customer relationship management (software) CS Customer service CWAPP California Water and Wastewater Arrearage Payment Program DC Direct current DCOH Days cash on hand DDOS Distributed denial of service DERMS Distributed energy resource management system DOC Department operations center DSC Debt service coverage ECAC Energy cost adjustment charge ECC Energy control center EE Energy efficiency EHS Environmental health and safety ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Energy Regulatory Commission FEMA Federal Energy Regulatory Commission FTE Full time equivalent GASB Governmental Accounting Standards Board			\exists
CCS Customer Cloud Service (upgraded version of billing system) CEMS Continuous emission monitoring system CIP Critical infrastructure protection or construction in progress CIS Customer information system (software) CPUC California Public Utilities Commission CRM Customer relationship management (software) CS Customer service CWAPP California Water and Wastewater Arrearage Payment Program DC Direct current DCOH Days cash on hand DDOS Distributed denial of service DERMS Distributed energy resource management system DOC Department operations center DSC Debt service coverage ECAC Energy cost adjustment charge ECC Energy control center EE Energy efficiency EHS Environmental health and safety ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Emergency Management Agency FERC Federal Energy Regulatory Commission FTE Full time equivalent GASB Governmental Accounting Standards Board			\dashv
CEMS Continuous emission monitoring system CIP Critical infrastructure protection or construction in progress CIS Customer information system (software) CPUC California Public Utilities Commission CRM Customer relationship management (software) CS Customer service CWAPP California Water and Wastewater Arrearage Payment Program DC Direct current DCOH Days cash on hand DDOS Distributed denial of service DERMS Distributed energy resource management system DOC Department operations center DSC Debt service coverage ECAC Energy cost adjustment charge ECC Energy control center EE Energy efficiency EHS Environmental health and safety ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Energy Regulatory Commission FTE Full time equivalent GASB Governmental Accounting Standards Board			\dashv
CIP Critical infrastructure protection or construction in progress CIS Customer information system (software) CPUC California Public Utilities Commission CRM Customer relationship management (software) CS Customer service CWAPP California Water and Wastewater Arrearage Payment Program DC Direct current DCOH Days cash on hand DDOS Distributed denial of service DERMS Distributed energy resource management system DOC Department operations center DSC Debt service coverage ECAC Energy cost adjustment charge ECC Energy control center EE Energy efficiency EHS Environmental health and safety ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Emergency Management Agency FERC Federal Energy Regulatory Commission FTE Full time equivalent GASB Governmental Accounting Standards Board			_
CIS Customer information system (software) CPUC California Public Utilities Commission CRM Customer relationship management (software) CS Customer service CWAPP California Water and Wastewater Arrearage Payment Program DC Direct current DCOH Days cash on hand DDOS Distributed denial of service DERMS Distributed energy resource management system DOC Department operations center DSC Debt service coverage ECAC Energy cost adjustment charge ECC Energy control center EE Energy efficiency EHS Environmental health and safety ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Emergency Management Agency FERC Federal Energy Regulatory Commission FTE Full time equivalent GASB Governmental Accounting Standards Board			\neg
CPUC California Public Utilities Commission CRM Customer relationship management (software) CS Customer service CWAPP California Water and Wastewater Arrearage Payment Program DC Direct current DCOH Days cash on hand DDOS Distributed denial of service DERMS Distributed energy resource management system DOC Department operations center DSC Debt service coverage ECAC Energy cost adjustment charge ECC Energy control center EE Energy efficiency EHS Environmental health and safety ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Emergency Management Agency FERC Federal Energy Regulatory Commission FTE Full time equivalent GASB Governmental Accounting Standards Board		· · · · · · · · · · · · · · · · · · ·	\neg
CRM Customer relationship management (software) CS Customer service CWAPP California Water and Wastewater Arrearage Payment Program DC Direct current DCOH Days cash on hand DDOS Distributed denial of service DERMS Distributed energy resource management system DOC Department operations center DSC Debt service coverage ECAC Energy cost adjustment charge ECC Energy control center EE Energy efficiency EHS Environmental health and safety ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Energy Regulatory Commission FERC Federal Energy Regulatory Commission FTE Full time equivalent GASB Governmental Accounting Standards Board			_
CS Customer service CWAPP California Water and Wastewater Arrearage Payment Program DC Direct current DCOH Days cash on hand DDOS Distributed denial of service DERMS Distributed energy resource management system DOC Department operations center DSC Debt service coverage ECAC Energy cost adjustment charge ECC Energy control center EE Energy efficiency EHS Environmental health and safety ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Emergency Management Agency FERC Federal Energy Regulatory Commission FTE Full time equivalent GASB Governmental Accounting Standards Board			
CWAPP California Water and Wastewater Arrearage Payment Program DC Direct current DCOH Days cash on hand DDOS Distributed denial of service DERMS Distributed energy resource management system DOC Department operations center DSC Debt service coverage ECAC Energy cost adjustment charge ECC Energy control center EE Energy efficiency EHS Environmental health and safety ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Emergency Management Agency FERC Federal Energy Regulatory Commission FTE Full time equivalent GASB Governmental Accounting Standards Board			\neg
DC Direct current DCOH Days cash on hand DDOS Distributed denial of service DERMS Distributed energy resource management system DOC Department operations center DSC Debt service coverage ECAC Energy cost adjustment charge ECC Energy control center EE Energy efficiency EHS Environmental health and safety ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Emergency Management Agency FERC Federal Energy Regulatory Commission FTE Full time equivalent GASB Governmental Accounting Standards Board			\neg
DDOS Distributed denial of service DERMS Distributed energy resource management system DOC Department operations center DSC Debt service coverage ECAC Energy cost adjustment charge ECC Energy control center EE Energy efficiency EHS Environmental health and safety ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Emergency Management Agency FERC Federal Energy Regulatory Commission FTE Full time equivalent GASB Governmental Accounting Standards Board			
DDOS Distributed denial of service DERMS Distributed energy resource management system DOC Department operations center DSC Debt service coverage ECAC Energy cost adjustment charge ECC Energy control center EE Energy efficiency EHS Environmental health and safety ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Emergency Management Agency FERC Federal Energy Regulatory Commission FTE Full time equivalent GASB Governmental Accounting Standards Board	DCOH	Days cash on hand	
DOC Department operations center DSC Debt service coverage ECAC Energy cost adjustment charge ECC Energy control center EE Energy efficiency EHS Environmental health and safety ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Emergency Management Agency FERC Federal Energy Regulatory Commission FTE Full time equivalent GASB Governmental Accounting Standards Board	DDOS		
DOC Department operations center DSC Debt service coverage ECAC Energy cost adjustment charge ECC Energy control center EE Energy efficiency EHS Environmental health and safety ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Emergency Management Agency FERC Federal Energy Regulatory Commission FTE Full time equivalent GASB Governmental Accounting Standards Board	DERMS	Distributed energy resource management system	
DSC Debt service coverage ECAC Energy cost adjustment charge ECC Energy control center EE Energy efficiency EHS Environmental health and safety ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Emergency Management Agency FERC Federal Energy Regulatory Commission FTE Full time equivalent GASB Governmental Accounting Standards Board	DOC		
ECAC Energy cost adjustment charge ECC Energy control center EE Energy efficiency EHS Environmental health and safety ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Emergency Management Agency FERC Federal Energy Regulatory Commission FTE Full time equivalent GASB Governmental Accounting Standards Board			
ECC Energy control center EE Energy efficiency EHS Environmental health and safety ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Emergency Management Agency FERC Federal Energy Regulatory Commission FTE Full time equivalent GASB Governmental Accounting Standards Board	ECAC		
EE Energy efficiency EHS Environmental health and safety ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Emergency Management Agency FERC Federal Energy Regulatory Commission FTE Full time equivalent GASB Governmental Accounting Standards Board	ECC		
EHS Environmental health and safety ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Emergency Management Agency FERC Federal Energy Regulatory Commission FTE Full time equivalent GASB Governmental Accounting Standards Board	EE		
ERP Enterprise resource planning (software) ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Emergency Management Agency FERC Federal Energy Regulatory Commission FTE Full time equivalent GASB Governmental Accounting Standards Board	EHS		
ESRI Environmental Systems Research Institute EV Electric vehicle EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Emergency Management Agency FERC Federal Energy Regulatory Commission FTE Full time equivalent GASB Governmental Accounting Standards Board	ERP		
EXEC BWP member of City Executive Team (General Manager) FCC Federal Communication Commission FEMA Federal Emergency Management Agency FERC Federal Energy Regulatory Commission FTE Full time equivalent GASB Governmental Accounting Standards Board	ESRI		
FCC Federal Communication Commission FEMA Federal Emergency Management Agency FERC Federal Energy Regulatory Commission FTE Full time equivalent GASB Governmental Accounting Standards Board	EV		
FCC Federal Communication Commission FEMA Federal Emergency Management Agency FERC Federal Energy Regulatory Commission FTE Full time equivalent GASB Governmental Accounting Standards Board	EXEC	BWP member of City Executive Team (General Manager)	
FERC Federal Energy Regulatory Commission FTE Full time equivalent GASB Governmental Accounting Standards Board			
FERC Federal Energy Regulatory Commission FTE Full time equivalent GASB Governmental Accounting Standards Board	FEMA	Federal Emergency Management Agency	
FTE Full time equivalent GASB Governmental Accounting Standards Board			\neg
GASB Governmental Accounting Standards Board			
GE POCHCIAI EICCUIC	GE	General Electric	\neg
GHG Greenhouse gas			\neg
GIS Geographic information system			\neg
HEAP Home Energy Assistance Program			\neg
HMI Human machine interface	HMI		

Acronym	Definition
HVAC	Heating, ventilation and air conditioning
IBEW	International Brotherhood of Electrical Workers (MOU)
ICI	Inter-Agency Communications Interoperable (system)
ICP	Innovative Conservation Program (MWD)
IPP	Intermountain Power Plant
IT	Information technology
kV	Kilovolt (measurement unit)
LA	Los Angeles
LADWP	Los Angeles Department of Water and Power
LCFS	Low Carbon Fuel Standard
LED	Light-emitting diode
LIRA	Low-Income Residential Assistance (program)
MDM	Meter data management
MOU	Memorandum of understanding
MPP	Magnolia Power Project
MWD	Metropolitan Water District
MWh	Megawatt hour (measurement unit)
MVA	Mega volt amp (measurement unit)
NEL	Net energy load
NERC	North American Electric Reliability Corporation
O&M	Operations and maintenance
ONE Burbank	Optical Network Enterprise
OPEB	Other post employment benefits
OT	Operations technology
PASMA	Public Agency Safety Management Association
PCC	Portfolio content category
PCS	Power control system
PERS	Public Employees Retirement System
PI	Process intelligence
PLC	Programmable logic controller
POU	Publicly owned utilities
PPE	Property, plant and equipment
PSA	Professional service agreement
PT	Part-time or potential transformer
RITC	Regional Intermodal Transportation Center
RSE	Receiving station E
RTU	Remote terminal unit
RW	Recycled water
S&P	Standard & Poor's (rating agency)
SCADA	Supervisory control and data acquisition
SCGC	Southern California Generation Coalition
SCPPA	Southern California Public Power Authority
SEL	Schweitzer Engineering Laboratories (vendor)
SIEM	Security information and event management
SMS	Sustainability, marketing & strategy
SOC	Security operations center
TBD	To be determined
TDMS	Transmission distribution management system
TOU	Time of use
UAL	Unfunded actuarial liability
UNREP	Unrepresented employees (aka Z Group)
UPS	Uninterruptible power supply
VAR	Volt-amps reactive (measurement unit)

Acronym	Definition
VOIP	Voice over internet protocol
VPP	Valley Pumping Plant
WAM	Work order and asset management (system)
Wi-Fi	Wireless fidelity
WCAC	Water cost adjustment charge
WREGIS	Western Renewable Energy Generation Information System
ZLD	Zero liquid discharge